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STATE OF ARKANSAS

PUBLIC SERVICE COMMISSION

UNION STATION

LITTLE ROCK ARKANSAS

FORTY-NINTH ANNUAL REPORT

YEAR ENDING DECEMBER 31, 1983

ARKANSAS
PUBLIC SERVICE COMMISSION
Markham & Victory Streets
P.O. Box C-400
LITTLE ROCK 72203

Jerrell L. Clark
Director

Dr. Robert E. Johnston
Chairman
James W. Daniel
Commissioner
Patricia S. Qualls
Commissioner

January 31, 1984

Honorable Bill Clinton
Governor of the State of Arkansas
State Capitol
Little Rock, AR 72201

Dear Governor Clinton:

In compliance with Section 14 of Act 324 of the Acts of Arkansas for the year 1935, the Utilities Division of the Public Service Commission submits to you the Forty-Ninth Annual Report.

Respectfully,

Robert E. Jonnston, Chairman

James W. Daniel, Commissioner

Patricia S. Qualls, Commissioner

ARKANSAS PUBLIC SERVICE COMMISSION
FORTY-NINTH ANNUAL REPORT

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ARKANSAS PUBLIC SERVICE COMMISSION
ANNUAL REPORT, 1983

A long and varied history has resulted in the structure of today's Arkansas Public Service Commission. This early structure began in 1935 when a Department of Public Utilities was established. In 1945 this Department was renamed the Arkansas Public Service Commission and provided the basic framework by which it currently operates. Decisions by the Arkansas General Assembly in 1967 and 1971 extended the Commission's jurisdiction to include Electric Cooperatives and the safety regulation of natural gas pipelines.

The Arkansas Public Service Commission consists of three Commissioners and 159 authorized staff positions divided in three functional divisions. The Commissioners are appointed by the Governor, and sit as a quasi-judicial body to render decisions in issues concerning rates, tariffs, territories, construction sitings, bond issues, assessment protests in opposition to Tax Division determinations, and equalization of property tax assessments by local Equalization Boards.

During 1983, the Commission carried out its statutory obligation to review and regulate the rates and practices of utility companies. There are 84 utility companies under the Commission's jurisdiction consisting of the following:

Privately-Owned Electric Companies	4
Municipally-Owned Electric Companies (to the extent of customers located outside a municipality's corporate limits)	5
Electric Cooperatives	19
Privately-Owned Gas Companies	6
Municipally-Owned Gas Companies (to the extent of customers located outside a municipality's corpoorate limits)	6
Water Companies	10
Telephone Companies	33
Sewer Companies	1
TOTAL	84

The specific regulatory activities conducted by the Commission are detailed on Pages 3 through 5 of this report.

The three functional divisions -- Utilities, Tax and Assessment Coordination are assigned various responsibilities in a staff role for the Commission. This report will discuss only the Utilities Division, as the Tax and Assessment Coordination Divisions submit separate Annual Reports.

ORGANIZATION OF THE UTILITIES DIVISION

The primary activity of the Utilities Division is to ensure that ratepayers have quality utility service at reasonable rates. Also, the Commission is charged by law to ensure that regulated utility companies have revenues adequate to cover a reasonable rate of return on utility plant and expenses necessary to deliver services to consumers.

The Utilities Division staff has 90 authorized staff positions and is divided into the following organizational components with assigned number of Staff positions:

Audits	23
Utility Services Review	8
Rates and Finance	12
Legal	11
Quality of Service	17
General Administration	19
TOTAL	90

The organization chart on Page 6 depicts the reporting lines for each.

The functions of these divisions and sections are discussed in the following:

Audits performs necessary audits of companies' test year expenses and revenue, plus scrutinizing relevant accounts on rate base to determine this portion of companies' revenue requirements under rate increase application. Presents testimony to Commission on basis of this analysis. Also, Audit Section assists in scheduling to ensure that rate cases are processed in an effective and timely manner.

Utility Services Review has responsibility to assure that regulated utilities administer fuel adjustment clause, capital recovery, capacity planning, redispatch, and other functions in accordance with Commission orders, rules, and regulations.

Rates and Finance has the responsibility for analyzing all rates and tariffs submitted by utilities and determining that rates are reasonable, and equitably proportioned among different classes of customers and that the rates produce the revenue requirement assigned by the Commission.

Presents testimony to the Commission on the basis of this analysis. The Finance Unit analyzes companies' capital structure and credit requirements to determine reasonable rate of return on investment. Presents testimony to Commission on basis of this requirement.

Legal has responsibility for serving as counsel and attorney to the staff in proceedings before the Commission. Also represents the Commission in court proceedings resulting from Commission orders and other legal functions of the staff and the Commission.

Quality of Service has the responsibility to ensure that the ratepayer has the type and level of service set by Rules of the Commission. The review to determine quality of service is performed by an administrative unit, and the following:

Telecommunications analyzes and inspects telephone companies' physical plant in an effort to determine if quality of service rules of the Commission are being conformed to. Presents testimony to the Commission on the basis of this analysis and inspection.

Gas and Pipeline Safety analyzes and inspects physical plant of gas companies to determine if Commission rules and regulations on quality of service are conformed to. Presents testimony to the Commission on the basis of this analysis. This section also monitors to insure that the state's pipeline safety codes are adhered to.

Consumer Services has the responsibility of investigation and resolving consumer complaints and inquiries related to service and changes of utilities under the regulatory jurisdiction of the Commission.

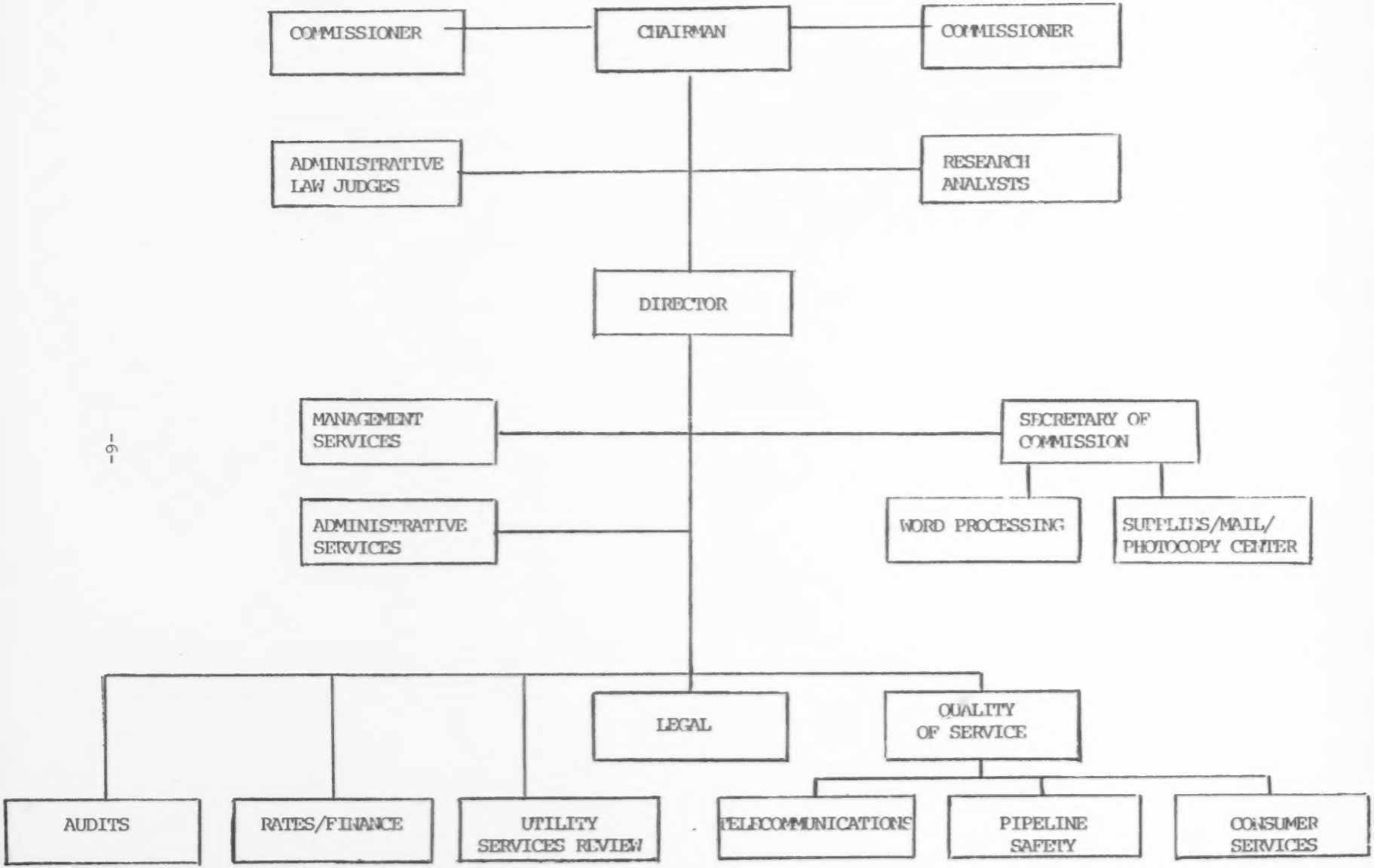
General Administration provides overall direction and administrative support by the Staff Director through the following:

Secretary of the Commission -- has the responsibility for accepting, filing, serving and processing all applications to the Commission and all orders entered by the Commission. Maintains docket files on Commission cases. This office also provides a word processing center, central supplies and a copy center.

Management Services provides research and analysis in varied areas, to improve organiational effectiveness and manpower utilization. This office provides data processing support for rate case processing.

Administrative Services provides general fiscal and personnel support to agency staff.

ARKANSAS PUBLIC SERVICE COMMISSION
UTILITIES DIVISION
ORGANIZATIONAL CHART



Summary of Complaints/Inquiries

Consumer complaints/inquiries decreased from 15,010 in 1982 to 13,804 in 1983, a decrease of 8%. The total number of verbal complaints/inquiries decreased from 14,277 in 1982 to 12,981 in 1983, a decrease of 9%. The verbal inquiries reflect consumer interest in current utility rates and Commission activities in on-going rate proceedings.

The attached data on Pages 8 through 10 is a summary of complaints and/or inquiries processed during the calendar year of 1983.

1983 WRITTEN COMPLAINTS

	TELEPHONE	ELECTRIC	GAS
Billing	102	93	53
Service	101	19	11
	203	112	64

TOTAL 379

1983 MISCELLANEOUS WRITTEN COMPLAINTS

TELEPHONE	ELECTRIC	GAS	OTHER
90	273	38	43

TOTAL 444

SUMMARY OF COMPLAINTS

1983 SUMMARY OF COMPLAINTS/INQUIRIES

WRITTEN

	Telephone	Electric	Gas	Other
Billing	102	93	53	-
Service	101	19	11	-
Misc.	90	273	38	43
	293	385	102	43

Total 823

Note: Each written complaint requires a minimum of three (3) letters by staff.

VERBAL

	Telephone	Electric	Gas	Water/Sewer	Other
Billing	1679	1438	833	27	-
Service	104	40	10	5	-
Inquiries	-	-	-	-	8845
	1783	1478	843	32	8845

Total 12,981

1983 Total 13,804

1983 VERBAL COMPLAINTS

	Telephone Billing/Service		Electric Billing/Serv.		Gas Billing/Serv.		Water/Sewer Billing/Serv.		Inquiries
January	137	5	114		156		5		721
February	130		106		128	1	7		802
March	163		134		108		1		641
April	149	10	101		72		1		462
May	103		100		78		6		689
June	97	16	115	3	44		2		645
July	101	11	101	1	30		1		1011
August	198	11	196	1	30	1			1098
September	118	9	154	6	50		1		1155
October	303	5	119	2	53	3			602
November	113	5	129	3	36	2	3		536
December	67	32	69	24	48	3		5	483
Total	1679	104	1438	40	833	10	27	5	8845

Total 12,981

ARKANSAS PUBLIC SERVICE COMMISSION

FORTY-NINTH ANNUAL REPORT

January 1, 1983 - December 31, 1983

Receipts

Utility Assessments	$4,080,918.00	
Pipeline Safety Assessments	189,220.00	
Annual Filing Fees	420.00	
Other Filing Fees	2,032.50	
Miscellaneous Fees	656.35	
Security Approval Fees	51,793.70	
Federal Reimbursement	24,556.00	
Interest Income	310.35	
Refund to Expenditure - Prior Year	1,212.00	
Refund to Expenditure - Current Year	4,287.66	
Total Receipts		$4,355,406.56
Less 1.5% Treasury Fees	(64,875.61)	
Net Deposit		$4,290,530.95

Disbursements

Regular Salaries	$1,939,912.14
Extra Help	6,434.21
Group Insurance	35,193.00
Retirement	220,287.97
Federal Insurance Contribution	125,284.25
Workers' Compensation Contribution	1,826.33
Postage	9,970.39
Telephone & Telegraph	8,016.67
Freight	1,273.42
Printing by Private Vendors	665.19
Printing by Dept. of Corrections	307.19
Printing by DFA Quick Copy	1,110.91
Advertising & Clipping Service	3,184.74
Building Maintenance	308.16
Furniture & Equipment Maintenance	15,360.25
Vehicle Maintenance	1,034.60
Repair of Data Processing Equipment	4,579.68
Water, Sewage	502.39
Rent of Office Space	167,076.52
Rooms for Special Meetings	175.00
Rent of Furniture & Equipment	10.40
Rent of Copiers	20,763.35
Rent of Postage Meter	864.09

Rent of Transportation Equipment	360.00	
Meals & Lodging - Official Business	20,505.04	
Meals & Lodging - Educational	899.75	
Meals & Lodging - Official Business	14,454.55	
Meals & Lodging - Educational	11,060.60	
Meals & Lodging - Conference	3,970.22	
Mileage - Official Business	163.76	
Mileage - Official Business	207.00	
Mileage - Educational	806.60	
Mileage - Conference	162.84	
Common Carrier - Official Business	62.00	
Common Carrier - Official Business	12,205.75	
Common Carrier - Educational	18,740.00	
Common Carrier - Conference	2,068.80	
Charter - Official Business	310.60	
Interstate Travel - Non-State Employee	375.00	
Other Travel Expense	838.18	
Administrative Fees & Services	481,386.78	
Reimbursable Expenses	43,734.39	
State Income Tax Withholding	32,570.26	
Other Administrative Fees	1,868.58	
Other Legal Fees	250.00	
Honorarium Reimbursable Expenses	534.50	
Other Honorarium	200.00	
Courier Services	3,430.99	
Surety & Performance Bonds	342.55	
Vehicle Insurance	600.00	
Building & Contents Insurance	839.00	
Data Processing Service Center Charges	47,308.99	
Centrex Service Charges	60,938.73	
M & R Service Fees	25.00	
Intrastate - Association Dues & Conference Fees	6,069.12	
Interstate - Association Dues & Conference Fees	26,700.00	
Association Dues	19,470.00	
Contract Labor Services	40.00	
Tires & Tubes	118.01	
Credit Card Purchases	7,785.40	
Office Supplies	24,206.83	
Non-Expendable Office Supplies	758.15	
Dept. of Corrections - Paper Supplies	43.26	
Dept. of Corrections - Other Supplies	9.28	
Educational Supplies & Materials	54.53	
Photographic Supplies & Materials	110.64	
Subscriptions & Publications	15,705.85	
Books	2,665.49	
Clothing	332.75	
Janitorial Supplies	61.72	
Data Processing Supplies	126.50	
Sales & Use Tax	1,612.51	
License & Permits	269.50	
Total Operating Expenses		$3,431,500.85

Capital Expenditures

Office Machines	287.04	
Office Furniture	7,306.30	
Library Holdings	142.78	
Engineering Equipment	2,010.66	
Cars	48,703.76	
Communication Equipment	875.07	
Total Capital Expenditures		$ 59,325.61
Total Disbursements		3,490,826.46
Deposits Over Disbursements		$ 779,704.49

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Summary of Major Rate Changes in the Year 1983

SPRINGHILL WATER AND SEWER SYSTEM, INC. - Docket No. U-3115

The Water Division of Springhill Water & Sewer Inc. was found to have excess earnings of $7,222 annually.

The Sewer Division of Springhill Water & Sewer Inc. was found to have excess earnings of $2,268 annually.

APSC - Order dated April 11, 1983.

NORTH LITTLE ROCK ELECTRIC DEPARTMENT - Docket No. 82-011-U

NLRED was found to be overcollecting $598,957 from its extraterritorial customers and was directed to file tariffs to produce total annual revenues of $3,441,998. Refunds pending.

APSC - Order dated June 21, 1983.

CRAIGHEAD ELECTRIC COOPERATIVE CORPORATION - Docket No. 82-098-U

Craighead Electric Cooperative was granted a total rates deficiency of $1,283,083 annually.

APSC - Order dated January 26, 1983.

RICH MOUNTAIN ELECTRIC COOPERATIVE, INC. - Docket No. 82-135-U

Rich Mountain Electric Cooperative was authorized to collect additional revenues of $251,118 annually.

APSC - Order dated March 2, 1983.

EMPIRE DISTRICT ELECTRIC COMPANY - Docket No. 82-138-U

Empire District Electric Company was authorized to collect additional revenues of $352,108 annually.

APSC - Order dated March 4, 1983.

FARMERS ELECTRIC COOPERATIVE CORPORATION - Docket No. 82-174-U

Farmers Electric Cooperative was authorized to submit rate schedules reflecting an increase of $223,535 annually.

APSC - Order dated May 20, 1983

C & L ELECTRIC COOPERATIVE CORPORATION - Docket No. 82-185-U

C & L Electric Cooperative was directed to file rates and tariffs designed to collect additional revenues of $2,215,426.

APSC - Order dated March 28, 1983.

UNION GAS COMPANY OF ARKANSAS, INC. - Docket No. 82-187-U

Union Gas was directed to design rates to recover additional revenues of $73,655 annually.

APSC - Order dated February 18, 1983.

SOUTH CENTRAL ARKANSAS ELECTRIC COOPERATIVE, INC. - Docket No. 82-203-U

South Central Arkansas Electric Cooperative was directed to file rates to produce additional revenues of $928,587.

APSC - Order dated March 21, 1983.

GENERAL TELEPHONE COMPANY OF THE SOUTHWEST - Docket No. 82-232-U

General Telephone Company of the Southwest was directed to file rates to produce additional revenues of $837,330.

APSC - Order dated February 28, 1983.

ARKANSAS POWER AND LIGHT COMPANY - Docket No. 82-314-U

Arkansas Power and Light was directed to design rates to produce an additional $39,843,000 in annual revenues.

APSC - Order dated August 19, 1983.

Rehearing on this matter was granted and set for January 6, 1984.

ARKANSAS OKLAHOMA GAS CORPORATION - Docket No. 82-333-U

The gross earnings deficiency allowed for the Western Division of Arkansas Oklahoma Gas Corp. was $1,866,166.

The gross earnings deficiency allowed for the Eastern Division of Arkansas Oklahoma Gas Corp. was $110,745.

APSC - Order dated August 8, 1983.

GENERAL WATERWORKS CORPORATION OF PINE BLUFF, ARK. - Docket No. 82-341-U

General Waterworks Corporation was directed to file tariffs to collect an earnings deficiency of $185,584.

APSC - Order dated October 10, 1983.

WALNUT HILL TELEPHONE COMPANY - Docket No. 83-010-U

Walnut Hill Telephone Company was directed to file rates to produce additional revenues of $112,540 annually.

APSC - Order dated October 25, 1983.

Rehearing on this matter was granted and set for February 8, 1984.

ARKANSAS ELECTRIC COOPERATIVE CORPORATION - Docket No. 83-023-U

The gross earnings deficiency allowed for Arkansas Electric Cooperative Corporation was $31,269,918.

APSC - Order dated December 9, 1983.

Rehearing on this matter was granted and set for February 15, 1984.

WOODRUFF ELECTRIC COOPERATIVE CORPORATION - Docket No. 83-024-U

Woodruff Electric Cooperative was directed to file tariffs to collect a gross revenue deficiency of $925,139.

APSC - Order dated August 5, 1983.

PETIT JEAN ELECTRIC COOPERATIVE CORPORATION - Docket No. 83-070-U

Petit Jean Electric Cooperative was directed to file tariffs designed to collect additional revenues of $822,873.

APSC - Order dated December 16, 1983.

NORTH ARKANSAS ELECTRIC COOPERATIVE CORPORATION - Docket No. 83-078-U

North Arkansas Electric Cooperative was directed to file tariffs to collect an earnings deficiency of $1,378,152.

APSC - Order dated November 4, 1983.

CLAY COUNTY ELECTRIC COOPERATIVE - Docket No. 83-139-U

Clay County Electric Cooperative was directed to file revised tariffs that produce additional annual revenues in the amount of $348,713.

APSC - Order dated December 20, 1983.

ORDERS ISSUED BY PSC FROM JANUARY, 1983, THROUGH DECEMBER, 1983

Type of Order	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
Electric	23	21	38	29	52	28	28	20	20	16	21	15
Gas	5	5	7	8	3	10	6	10	6	7	9	13
Telephone	33	24	36	18	20	32	21	24	24	20	19	31
Water	5	4	6	6	2	3		3	2	4	1	1
Sewer												1
Other	4	6	8		6	3	1	2	6	7	8	3
Totals	70	60	95	61	83	76	56	59	58	54	58	64

Total Orders issued for this period was 794

ARKANSAS PUBLIC SERVICE COMMISSION

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ELECTRIC COMPANIES - ARKANSAS ONLY
PLANT INVESTMENT; OPERATING REVENUES
YEAR ENDED DECEMBER 31, 1982

COMPANY	PLANT INVESTMENT	OPERATING REVENUES	RATIO (%) GROSS REV./INVEST.
ARK. ELECTRIC COOP.	$ 678,259,518	$ 140,809,380	20.76%
ARK. POWER & LIGHT CO.	2,916,474,277	942,870,364	32.33
ARK. VALLEY ELEC. COOP.	40,369,809	20,021,493	49.60
ASHLEY-CHICOT ELEC. COOP.	5,712,026	2,993,186	52.40
C & L ELEC. COOP.	21,749,000	10,323,543	47.47
CARROLL ELEC. COOP.	48,145,377	20,087,745	41.72
CLAY COUNTY ELEC. COOP.	13,841,536	6,806,046	49.17
CRAIGHEAD ELEC. COOP.	30,759,404	17,330,276	56.34
EMPIRE DIST. ELEC. CO.	5,176,220	2,173,286	41.99
FARMERS ELEC. COOP.	7,091,563	4,449,428	62.74
FIRST ELEC. COOP.	53,494,842	35,340,794	66.06
MISS. COUNTY ELEC. COOP.	4,201,265	2,326,619	55.38
NORTH ARK. ELEC. COOP.	36,346,935	16,925,388	46.57
OKLA. GAS & ELEC. CO.	81,282,913	64,594,732	79.47
OUACHITA ELEC. COOP.	14,617,884	8,015,450	54.83
OZARKS ELEC. COOP.	32,476,523	16,427,679	50.58
PETIT JEAN ELEC. COOP.	21,321,996	8,254,354	38.71
RICELAND ELEC. COOP.	8,171,078	3,355,408	41.06
RICH MTN. ELEC. COOP.	8,318,559	3,055,571	36.73
SO. CENTRAL ARK. ELEC. COOP.	10,806,103	5,692,340	52.68
S. W. ARK. ELEC. COOP.	38,679,101	17,740,198	45.87
SOUTHWESTERN ELEC. POWER	191,411,386	96,633,483	50.48
WOODRUFF ELEC. COOP.	33,869,369	15,032,563	44.38
TOTALS	$4,302,576,684	$1,461,259,326	33.96%

AUDITS SECTION SCHEDULE "B"
PAGE 1 OF 6 PAGES

ARKANSAS PUBLIC SERVICE COMMISSION

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ELECTRIC COMPANIES - ARKANSAS ONLY
CUSTOMERS; KWH SOLD; REVENUES; OTHER STATISTICS
YEAR ENDED DECEMBER 31, 1982

COMPANY		CUSTOMERS	KWH SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. KWH PER CUSTOMER
ARK. ELECTRIC COOP. CORP.*	RES.			$	$	
	COMM.					
	INDUST.					
	OTHER	n/a*	3,599,001,000	140,809,380	n/a*	n/a*
	TOTAL	n/a*	3,599,001,000	$ 140,809,380	n/a*	n/a*
ARK. POWER & LIGHT CO.	RES.	436,898	4,339,877,564	$ 271,278,936	$ 621	9,933
	COMM.	53,374	2,775,900,481	147,616,859	2,766	52,008
	INDUST.	15,106	5,863,044,298	215,722,351	14,281	388,127
	OTHER	2,113	7,746,234,069	321,310,411	152,064	3,665,989
	TOTAL	507,491	20,725,056,412	$ 955,928,557	1,884	40,838
ARK. VALLEY ELEC. COOP.	RES.	23,120	227,368,993	$ 14,362,966	$ 621	9,834
	COMM.	1,017	12,946,349	823,841	810	12,730
	INDUST.	106	100,543,282	4,464,730	42,120	948,522
	OTHER	384	2,969,517	369,956	963	7,733
	TOTAL	24,627	343,828,141	$ 20,021,493	813	13,961
ASHLEY-CHICOT ELEC. COOP.	RES.	2,941	29,860,931	$ 2,020,638	$ 687	10,153
	IRRIGA.	186	4,954,957	492,286	2,647	26,640
	COMM.	548	3,225,718	278,678	509	5,886
	INDUST.	9	2,163,432	156,095	17,344	240,381
	OTHER	19	419,066	45,489	2,394	22,056
	TOTAL	3,703	40,624,104	$ 2,993,186	808	10,971

*This is a generation and transmission Cooperative (wholesale only).

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ELECTRIC COMPANIES - ARKANSAS ONLY
CUSTOMERS; KWH SOLD; REVENUES; OTHER STATISTICS (CONT'D)
YEAR ENDED DECEMBER 31, 1982

COMPANY	CUSTOMERS		KWH SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. KWH PER CUSTOMER
C & L ELEC. COOP.	RES.	12,893	116,231,723	$ 7,234,627	$ 561	9,015
	IRRIGA.	455	8,293,030	1,014,403	2,229	18,226
	COMM.	865	17,128,862	1,123,552	1,299	19,802
	INDUST.	20	6,960,760	555,156	27,758	348,038
	OTHER	333	3,726,135	244,439	734	11,190
	TOTAL	14,566	152,340,510	$ 10,172,177	698	10,459
CARROLL ELEC. COOP.	RES.	25,409	254,256,889	$ 15,448,744	$ 608	10,007
	COMM.	1,162	21,073,552	1,298,362	1,117	18,136
	INDUST.	124	57,662,485	2,964,757	23,909	465,020
	OTHER	29	1,713,836	375,882	12,961	59,098
	TOTAL	26,724	334,706,762	$ 20,087,745	752	12,525
CLAY COUNTY ELEC. COOP.	RES.	8,040	61,461,809	$ 4,032,369	$ 502	7,645
	IRRIGA.	710	5,591,580	587,406	827	7,875
	COMM.	777	10,299,734	744,151	958	13,256
	INDUST.	73	25,259,328	1,323,106	18,125	346,018
	OTHER	131	1,542,373	119,014	909	11,774
	TOTAL	9,731	104,154,824	$ 6,806,046	699	10,703
CRAIGHEAD ELEC. COOP.	RES.	18,407	198,947,021	$ 11,991,079	$ 651	10,808
	IRRIGA.	1,251	18,774,672	1,729,471	1,382	15,008
	COMM.	2,255	25,120,029	2,098,037	930	11,140
	INDUST.	143	18,875,099	1,402,826	9,810	131,994
	OTHER	18	275,318	108,863	6,048	15,295
	TOTAL	22,074	261,992,139	$ 17,330,276	785	11,869

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ELECTRIC COMPANIES - ARKANSAS ONLY
CUSTOMERS; KWH SOLD; REVENUES; OTHER STATISTICS (CONT'D)
YEAR ENDED DECEMBER 31, 1982

COMPANY		CUSTOMERS	KWH SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. KWH PER CUSTOMER
EMPIRE DISTRICT ELEC. CO.	RES.	2,084	15,857,374	$ 723,999	$ 347	7,609
	COMM.	452	16,186,411	757,656	1,676	35,811
	INDUST.	4	16,470,552	592,012	148,003	4,117,638
	OTHER	49	2,810,934	99,619	2,033	57,366
	TOTAL	2,589	51,325,271	$ 2,173,286	839	19,824
FARMERS ELEC. COOP.	RES.	3,973	40,776,387	$ 2,656,614	$ 669	10,263
	IRRIGA.	730	14,622,800	1,165,131	1,596	20,031
	COMM.	239	6,412,883	402,204	1,683	26,832
	INDUST.	78	1,752,110	176,034	2,257	22,463
	OTHER	8	296,400	49,445	6,181	37,050
	TOTAL	5,028	63,860,580	$ 4,449,428	885	12,701
FIRST ELEC. COOP.	RES.	34,474	368,890,278	$ 23,572,802	$ 684	10,701
	IRRIGA.	818	20,882,284	1,502,077	1,836	25,528
	COMM.	1,109	18,831,686	1,159,167	1,045	16,981
	INDUST.	134	222,138,260	8,334,753	62,200	1,657,748
	OTHER	245	10,736,601	771,995	3,151	43,823
	TOTAL	36,780	641,479,109	$ 35,340,794	961	17,441
MISS. COUNTY ELEC. COOP.	RES.	3,011	28,836,697	$ 1,992,413	$ 662	9,577
	COMM.	157	1,903,581	130,534	831	12,125
	INDUST.	16	2,413,767	174,028	10,877	150,860
	OTHER	28	238,838	29,644	1,059	8,530
	TOTAL	3,212	33,392,883	$ 2,326,619	724	10,396

ARKANSAS PUBLIC SERVICE COMMISSION

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ELECTRIC COMPANIES - ARKANSAS ONLY
CUSTOMERS; KWH SOLD; REVENUES; OTHER STATISTICS (CONT'D)
YEAR ENDED DECEMBER 31, 1982

COMPANY	CUSTOMERS		KWH SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. KWH PER CUSTOMER
NORTH ARK. ELEC. COOP.	RES.	18,162	185,396,990	$ 12,281,337	$ 676	10,208
	COMM.	979	19,380,457	1,212,812	1,239	19,796
	INDUST.	101	56,511,938	2,879,577	28,511	559,524
	OTHER	262	3,352,366	551,662	2,106	12,795
	TOTAL	19,504	264,641,751	$ 16,925,388	868	13,569
OKLA. GAS & ELEC. CO.	RES.	43,301	422,032,323	$ 23,937,352	$ 553	9,746
	COMM.	6,130	356,584,189	16,394,741	2,675	58,170
	INDUST.	108	309,195,762	10,958,755	101,470	2,862,924
	OTHER	716	355,164,894	13,303,884	18,581	496,040
	TOTAL	50,255	1,442,977,168	$ 64,594,732	1,285	28,713
OUACHITA ELEC. COOP.	RES.	6,379	52,561,430	$ 3,482,937	$ 546	8,240
	COMM.	660	12,549,049	926,480	1,404	19,014
	INDUST.	109	50,359,032	3,539,046	32,468	462,009
	OTHER	6	352,269	66,987	11,165	58,712
	TOTAL	7,154	115,821,780	$ 8,015,450	1,120	16,190
OZARKS ELEC. COOP.	RES.	20,658	197,329,693	$ 12,061,972	$ 584	9,552
	COMM.	158	5,865,265	430,178	2,723	37,122
	INDUST.	103	57,289,953	3,205,579	31,122	556,213
	OTHER	110	9,138,364	729,950	6,636	83,076
	TOTAL	21,029	269,623,275	$ 16,427,679	781	12,821

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CUSTOMERS; KWH SOLD; REVENUES; OTHER STATISTICS (CONT'D)
YEAR ENDED DECEMBER 31, 1982

COMPANY	CUSTOMERS		KWH SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. KWH PER CUSTOMER
PETIT JEAN ELEC. COOP.	RES.	11,038	86,968,559	$ 6,119,668	$ 554	7,897
	COMM.	857	12,124,819	799,866	933	14,148
	INDUST.	68	18,070,176	1,081,783	15,909	265,738
	OTHER	219	2,048,420	253,037	1,155	9,354
	TOTAL	12,182	119,211,974	$ 8,254,354	678	9,786
RICELAND ELEC. COOP.	RES.	2,678	24,123,118	$ 1,833,466	$ 685	9,008
	IRRIGA.	668	10,309,307	1,153,804	1,727	15,433
	COMM.	121	1,398,647	118,289	978	11,559
	INDUST.	34	2,844,359	249,135	7,328	83,658
	OTHER	-0-	-0-	714	-0-	-0-
	TOTAL	3,510	38,675,441	$ 3,355,408	956	11,019
RICH MTN. ELEC. COOP.	RES.	4,384	39,992,336	$ 2,638,022	$ 602	9,122
	COMM.	278	2,284,381	139,056	500	8,217
	INDUST.	55	3,533,405	261,736	4,759	64,244
	OTHER	-0-	-0-	16,757	-0-	-0-
	TOTAL	4,717	45,810,122	$ 3,055,571	648	9,712
SO. CENTRAL ARK. ELEC. COOP.	RES.	6,582	51,573,889	$ 3,449,086	$ 524	7,836
	IRRIGA.	4	160,250	25,531	6,383	40,063
	COMM.	303	4,460,271	301,604	995	14,720
	INDUST.	39	45,319,436	1,889,843	48,458	1,162,037
	OTHER	6	115,444	26,276	4,379	19,241
	TOTAL	6,934	101,629,290	$ 5,692,340	821	14,657

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ELECTRIC COMPANIES - ARKANSAS ONLY
CUSTOMERS; KWH SOLD; REVENUES; OTHER STATISTICS (CONT'D)
YEAR ENDED DECEMBER 31, 1982

COMPANY		CUSTOMERS	KWH SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. KWH PER CUSTOMER
S.W. ARK. ELEC. COOP.	RES.	16,395	153,078,378	$ 9,772,868	$ 596	9,337
	IRRIGA.	64	1,311,250	127,213	1,988	20,488
	COMM.	1,203	21,836,567	1,220,346	1,014	18,152
	INDUST.	198	147,668,957	6,533,334	32,997	745,803
	OTHER	10	332,096	86,437	8,644	33,210
	TOTAL	17,870	324,227,248	$ 17,740,198	993	18,144
SOUTHWESTERN ELEC. POWER	RES.	61,424	503,446,809	$ 27,272,897	$ 444	8,196
	COMM.	8,996	397,666,134	16,644,808	1,850	44,205
	INDUST.	641	950,070,762	33,399,626	52,106	1,482,170
	OTHER	590	402,990,323	19,316,152	32,739	683,034
	TOTAL	71,651	2,254,174,028	$ 96,633,483	1,349	31,460
WOODRUFF ELEC. COOP.	RES.	12,851	122,207,518	$ 8,132,103	$ 633	9,510
	IRRIGA.	2,657	39,787,557	3,451,682	1,299	14,975
	COMM.	636	12,635,627	918,630	1,444	19,867
	INDUST.	64	45,700,582	2,386,699	37,292	714,072
	OTHER	7	117,740	143,449	20,493	16,820
	TOTAL	16,215	220,449,024	$ 15,032,563	927	13,595
TOTALS		887,546	31,549,002,836	$1,474,166,153	$ 1,661	35,546

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GAS COMPANIES - ARKANSAS ONLY
PLANT INVESTMENT; OPERATING REVENUES
YEAR ENDED DECEMBER 31, 1982

COMPANY	PLANT INVESTMENT	OPERATING REVENUES	RATIO (%) GROSS REV./INVEST.
ARKLA GAS CO.	$ 377,027,147	$ 583,337,582	154.72%
ARKANSAS OKLAHOMA GAS CO.	22,889,351	29,753,544	129.99
ARKANSAS WESTERN GAS CO.	65,588,795	58,384,210	89.50
ASSOCIATED NATURAL GAS CO.	13,357,844	17,187,620	128.67
LOUISIANA-NEVADA TRANSIT CO.	1,496,065	3,418,990	228.53
MANSFIELD GAS, INC.	307,133	203,318	66.20
UNION GAS COMPANY OF ARK.	1,494,407	947,378	63.39
TOTALS	$ 482,160,742	$ 693,232,642	143.78%

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GAS COMPANIES - ARKANSAS ONLY
CUSTOMERS; MCF SOLD; REVENUES; OTHER STATISTICS
YEAR ENDED DECEMBER 31, 1982

COMPANY	CUSTOMERS		MCF SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. MCF PER CUSTOMER
ARKLA GAS COMPANY	RES.	333,730	32,459,941	$ 126,505,941	$ 379	97
	COMM.	41,160	20,767,630	78,620,788	1,910	505
	INDUST.	1,260	110,752,386	366,507,020	290,879	87,899
	OTHER	8	2,729,214	11,703,833	1,462,979	341,152
	TOTAL	376,158	166,709,171	$583,337,582	1,551	443
ARKANSAS OKLAHOMA GAS CO.	RES.	35,122	3,787,114	$ 12,037,126	$ 343	108
	COMM.	4,525	2,721,663	8,659,857	1,914	601
	INDUST.	64	3,262,495	8,241,187	128,769	50,976
	OTHER	12	254,661	815,374	67,948	21,222
	TOTAL	39,723	10,025,933	$ 29,753,544	749	252
ARKANSAS WESTERN GAS CO.	RES.	62,332	6,352,810	$ 21,691,479	$ 348	102
	COMM.	9,269	4,505,072	13,928,797	1,503	486
	INDUST.	263	7,347,052	21,167,119	80,483	27,936
	OTHER	0	26,798	1,596,815	0	0
	TOTAL	71,864	18,231,732	$ 58,384,210	812	254
ASSOCIATED NATURAL GAS CO.	RES.	15,980	1,481,614	$ 7,097,829	$ 444	93
	COMM.	1,883	620,299	2,674,637	1,420	329
	INDUST.	42	1,844,788	7,345,119	174,884	43,924
	OTHER	56	13,758	70,035	1,251	246
	TOTAL	17,961	3,960,459	$ 17,187,620	957	221

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GAS COMPANIES - ARKANSAS ONLY
CUSTOMERS; MCF SOLD; REVENUES; OTHER STATISTICS
YEAR ENDED DECEMBER 31, 1982

COMPANY		CUSTOMERS	MCF SOLD	REVENUES	AVG. REV. PER CUSTOMER	AVG. MCF PER CUSTOMER
LOUISIANA-NEVADA TRANSIT CO.	RES.	1,463	129,551	$ 430,734	$ 294	89
	COMM.	122	184,364	214,979	1,762	1,511
	INDUST.	1	2,401,167	2,021,377	2,021,377	2,401,167
	OTHER	12	867,492	751,900	62,658	72,291
	TOTAL	1,598	3,582,574	$ 3,418,990	2,140	2,242
MANSFIELD GAS, INC.	RES.	621	47,149	$ 161,966	$ 261	76
	COMM.	57	11,940	39,724	697	209
	INDUST.	-0-	-0-	-0-	-0-	-0-
	OTHER	-0-	-0-	1,628	-0-	-0-
	TOTAL	678	59,089	$ 203,318	300	87
UNION GAS COMPANY OF ARK.	RES.	1,709	150,891	$ 622,678	$ 364	88
	COMM.	284	79,976	300,064	1,057	282
	INDUST.	-0-	-0-	-0-	-0-	-0-
	OTHER	10	6,481	24,636	2,464	648
	TOTAL	2,003	237,348	$ 947,378	473	118
TOTALS		509,985	202,806,306	$693,232,642	$ 1,359	398

ARKANSAS PUBLIC SERVICE COMMISSION

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WATER AND SEWER COMPANIES - ARKANSAS ONLY
PLANT INVESTMENT; OPERATING REVENUES
YEAR ENDED DECEMBER 31, 1982

COMPANY	PLANT INVESTMENT	OPERATING REVENUES	RATIO (%) GROSS REV./INVEST.
ARKANSAS COMMUNITIES, INC. (DIAMONDHEAD)	$ 711,198	$ 139,560	19.62%
GENERAL WATERWORKS OF PINE BLUFF, INC.	12,925,427	3,539,031	27.38
ISLAND WATERWORKS COMPANY	12,847	6,033	46.96
OZARK WATERWORKS, INC.	596,885	18,962	3.18
PULASKI SEWER CORPORATION	421,274	107,714	25.57
QUAPAW WATER COMPANY	4,029,523	388,001	9.63
RUSSELLVILLE WATER CO.	6,255,374	1,584,701	25.33
SHUMAKER PUB. SERV. - WATER	432,467	183,750	42.49
SHUMAKER PUB. SERV. - SEWER	155,260	58,194	37.48
64-71 HIGHWAY WATER CO.	184,357	66,781	36.22
SPRINGHILL WATER & SEWER	206,303	46,574	22.58
SPRINGHILL WATER & SEWER	208,758	25,060	12.00
SWANSON, J. W., INC. (KINGSWOOD ESTATES)	16,805	6,961	41.42
TOTALS	$ 26,156,478	$ 6,171,322	23.59%

ARKANSAS PUBLIC SERVICE COMMISSION

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WATER AND SEWER COMPANIES - ARKANSAS ONLY
CUSTOMERS; OTHER STATISTICS
YEAR ENDED DECEMBER 31, 1982

COMPANY	SALES/TYPE	CUSTOMERS	REVENUES	AVERAGE REV. PER CUSTOMER
ARKANSAS COMMUNITIES, INC. (DIAMONDHEAD)	METERED-GEN. CUSTOMERS	-0-	$ -0-	$ -0-
	FLAT RATE-GEN. CUSTOMERS	2,328	139,560	60
	ALL OTHER	-0-	-0-	-0-
	TOTAL	2,328	$ 139,560	60
GENERAL WATERWORKS OF PINE BLUFF, INC.	METERED-GEN. CUSTOMERS	19,826	$ 3,236,986	$ 163
	FLAT RATE-GEN. CUSTOMERS	-0-	-0-	-0-
	ALL OTHER	283	302,045	1,067
	TOTAL	20,109	$ 3,539,031	176
ISLAND WATERWORKS CO.	METERED-GEN. CUSTOMERS	-0-	$ -0-	$ -0-
	FLAT RATE-GEN. CUSTOMERS	43	6,033	140
	ALL OTHER	-0-	-0-	-0-
	TOTAL	43	$ 6,033	140
OZARK WATERWORKS, INC.	METERED-GEN. CUSTOMERS	-0-	$ -0-	$ -0-
	FLAT RATE-GEN. CUSTOMERS	327	18,634	57
	ALL OTHER	-0-	328	-0-
	TOTAL	327	$ 18,962	58

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WATER AND SEWER COMPANIES - ARKANSAS ONLY
CUSTOMERS; OTHER STATISTICS
YEAR ENDED DECEMBER 31, 1982

COMPANY	SALES/TYPE	CUSTOMERS	REVENUES	AVERAGE REV. PER CUSTOMER
PULASKI SEWER CORPORATION	RESIDENTIAL	459	$ 72,000	$ 157
	COMMERCIAL	28	32,298	1,154
	INDUSTRIAL	-0-	-0-	-0-
	OTHER	-0-	3,416	-0-
	TOTAL	487	$ 107,714	221
QUAPAW WATER COMPANY	METERED-GEN. CUSTOMERS	2,333	$ 281,257	$ 121
	FLAT RATE-GEN. CUSTOMERS	-0-	-0-	-0-
	ALL OTHER	14	106,744	7,625
	TOTAL	2,347	$ 388,001	165
RUSSELLVILLE WATER CO.	METERED-GEN. CUSTOMERS	6,358	$ 1,457,675	$ 229
	FLAT RATE-GEN. CUSTOMERS	-0-	-0-	-0-
	ALL OTHER	115	127,026	1,105
	TOTAL	6,473	$ 1,584,701	245
SHUMAKER PUB. SERV. (WATER)	METERED-GEN. CUSTOMERS	292	$ 107,801	$ 369
	FLAT RATE-GEN. CUSTOMERS	-0-	-0-	-0-
	ALL OTHER	25	75,949	3,038
	TOTAL	317	$ 183,750	580
SHUMAKER PUB. SERV. (SEWER)	RESIDENTIAL	233	$ 15,346	$ 66
	COMMERCIAL	26	14,126	543
	INDUSTRIAL	13	28,722	2,209
	OTHER	-0-	-0-	-0-
	TOTAL	272	$ 58,194	214

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WATER AND SEWER COMPANIES - ARKANSAS ONLY
CUSTOMERS; OTHER STATISTICS
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COMPANY	SALES/TYPE	CUSTOMERS	REVENUES	AVERAGE REV. PER CUSTOMER
64-71 HIGHWAY WATER CO.	METERED-GEN. CUSTOMERS	529	$ 63,926	$ 121
	FLAT RATE-GEN. CUSTOMERS	-0-	-0-	-0-
	ALL OTHER	-0-	2,855	-0-
	TOTAL	529	$ 66,781	126
SPRINGHILL WATER & SEWER	METERED-GEN. CUSTOMERS	198	$ 46,574	$ 235
	FLAT RATE-GEN. CUSTOMERS	-0-	-0-	-0-
	ALL OTHER	-0-	-0-	-0-
	TOTAL	198	$ 46,574	235
SPRINGHILL WATER & SEWER	RESIDENTIAL	198	$ 25,060	$ 127
	COMMERCIAL	-0-	-0-	-0-
	INDUSTRIAL	-0-	-0-	-0-
	OTHER	-0-	-0-	-0-
	TOTAL	198	$ 25,060	127
SWANSON, J. W., INC.	METERED-GEN. CUSTOMERS	42	$ 6,961	$ 166
	FLAT RATE-GEN. CUSTOMERS	-0-	-0-	-0-
	ALL OTHER	-0-	-0-	-0-
	TOTAL	42	$ 6,961	166
TOTALS		33,670	$ 6,171,322	$ 183

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TELEPHONE COMPANIES - ARKANSAS ONLY
PLANT INVESTMENT: OPERATING REVENUES
YEAR ENDED DECEMBER 31, 1982

COMPANY	PLANT INVESTMENT	OPERATING REVENUES	RATIO (%) GROSS REV./INVEST.
ALLIED TEL. CO. OF ARK.	$ 103,544,266	$ 29,496,032	28.49%
ALLIED UTILITIES CORP.	9,702,247	2,996,713	30.89
ARKANSAS TELEPHONE CO.	7,947,878	1,387,982	17.46
CADDOAN TELEPHONE CO.	152,806	4,462,816	29.21
CENTRAL ARK. TEL. COOP.	3,391,877	677,312	19.97
CLEVELAND COUNTY TEL. CO.	1,354,009	650,243	48.02
CONTINENTAL TEL. CO. OF ARK.	86,353,503	34,640,280	40.11
CONTINENTAL TEL. CO. OF MO.	1,039,435	529,180	50.91
DECATUR TELEPHONE CO.	974,312	367,692	37.74
GEN. TEL. CO. OF THE S.W.	125,485,576	44,722,947	35.64
LAVACA TELEPHONE CO.	1,084,602	337,645	31.13
LIBERTY TEL. & COMMUNICATIONS	14,008,684	4,372,397	31.21
LIBERTY TELEPHONE CO.	7,660,018	1,772,531	23.14
MADISON COUNTY TEL. CO.	3,698,590	893,850	24.17
MAGAZINE TEL. CO.	672,235	183,887	27.35
MOUNTAIN HOME TEL. CO.	17,615,174	5,531,431	31.40
MOUNTAIN VIEW TEL. CO.	3,148,687	1,202,288	38.18
NORTHERN ARK. TEL. CO.	5,661,723	2,318,157	40.94
PERCO TELEPHONE CO.	3,573,933	972,140	27.20
PRAIRIE GROVE TEL. CO.	6,425,039	1,895,202	29.50
REDFIELD TELEPHONE CO.	785,465	367,383	46.77
RICE BELT TEL. CO.	1,382,668	450,238	32.56
E. RITTER TELEPHONE CO.	6,175,437	1,968,146	31.87
SOUTH ARKANSAS TEL. CO.	5,337,345	1,299,552	24.35
SOUTHWEST ARK. TEL. COOP.	8,753,893	1,833,748	20.95
SOUTHWESTERN BELL TEL. CO.	1,218,177,262	475,120,828	39.00
TRI-COUNTY TELEPHONE CO.	9,375,136	1,890,290	20.16
UNION TELEPHONE CO., INC.	1,298,435	304,391	23.44
UNITED TEL. CO. OF ARK.	19,567,224	7,194,250	36.77
WALNUT HILL TELEPHONE CO.	10,161,474	1,846,300	18.17
WHITE RIVER TELEPHONE CO.	5,874,767	1,231,362	20.96
YELCOT TELEPHONE CO.	4,592,096	1,392,853	30.33
YELL COUNTY TELEPHONE CO.	6,673,769	1,595,302	23.90
TOTALS	$1,701,649,565	$ 635,905,368	37.37%

ARKANSAS PUBLIC SERVICE COMMISSION

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TELEPHONE COMPANIES - ARKANSAS ONLY
MAIN STATIONS
YEAR ENDED DECEMBER 31, 1982

COMPANY	ACCESS LINES	
ALLIED TEL. CO. OF ARK.	BUSINESS	7,132
	RESIDENTIAL & RURAL	45,157
	TOTAL	52,289
ALLIED UTILITIES CORP.	BUSINESS	1,427
	RESIDENTIAL & RURAL	4,536
	TOTAL	5,963
ARKANSAS TELEPHONE CO.	BUSINESS	582
	RESIDENTIAL & RURAL	3,609
	TOTAL	4,191
CADDOAN TELEPHONE CO.	BUSINESS	20
	RESIDENTIAL & RURAL	234
	TOTAL	254
CENTRAL ARK. TEL. COOP.	BUSINESS	100
	RESIDENTIAL & RURAL	1,698
	TOTAL	1,798
CLEVELAND COUNTY TEL. CO.	BUSINESS	144
	RESIDENTIAL & RURAL	1,161
	TOTAL	1,305
CONTINENTAL TEL. CO. OF ARK.	BUSINESS	6,605
	RESIDENTIAL & RURAL	51,973
	TOTAL	58,578
CONTINENTAL TEL. CO. OF MO.	BUSINESS	106
	RESIDENTIAL & RURAL	884
	TOTAL	990

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TELEPHONE COMPANIES - ARKANSAS ONLY
MAIN STATIONS (CONT'D)
YEAR ENDED DECEMBER 31, 1982

COMPANY	ACCESS LINES	
DECATUR TELEPHONE CO.	BUSINESS	119
	RESIDENTIAL & RURAL	514
	TOTAL	633
GEN. TEL. CO. OF THE S.W.	BUSINESS	9,775
	RESIDENTIAL & RURAL	52,563
	TOTAL	62,338
LAVACA TELEPHONE CO.	BUSINESS	94
	RESIDENTIAL & RURAL	829
	TOTAL	923
LIBERTY TEL. & COMMUNICATIONS	BUSINESS	896
	RESIDENTIAL & RURAL	6,111
	TOTAL	7,007
LIBERTY TELEPHONE CO.	BUSINESS	499
	RESIDENTIAL & RURAL	3,954
	TOTAL	4,453
MADISON COUNTY TEL. CO.	BUSINESS	471
	RESIDENTIAL & RURAL	1,121
	TOTAL	1,592
MAGAZINE TEL. CO.	BUSINESS	47
	RESIDENTIAL & RURAL	796
	TOTAL	843
MOUNTAIN HOME TEL. CO.	BUSINESS	1,510
	RESIDENTIAL & RURAL	10,018
	TOTAL	11,528
MOUNTAIN VIEW TEL. CO.	BUSINESS	592
	RESIDENTIAL & RURAL	2,983
	TOTAL	3,575

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MAIN STATIONS (CONT'D)
YEAR ENDED DECEMBER 31, 1982

COMPANY	ACCESS LINES	
NORTHERN ARK. TEL. CO.	BUSINESS	382
	RESIDENTIAL & RURAL	3,647
	TOTAL	4,029
PERCO TELEPHONE CO.	BUSINESS	277
	RESIDENTIAL & RURAL	2,255
	TOTAL	2,532
PRAIRIE GROVE TEL. CO.	BUSINESS	576
	RESIDENTIAL & RURAL	4,709
	TOTAL	5,285
REDFIELD TELEPHONE CO.	BUSINESS	130
	RESIDENTIAL & RURAL	907
	TOTAL	1,037
RICE BELT TEL. CO.	BUSINESS	264
	RESIDENTIAL & RURAL	783
	TOTAL	1,047
E. RITTER TELEPHONE CO.	BUSINESS	512
	RESIDENTIAL & RURAL	3,327
	TOTAL	3,839
SOUTH ARKANSAS TEL. CO.	BUSINESS	379
	RESIDENTIAL & RURAL	2,425
	TOTAL	2,804
SOUTHWEST ARK. TEL. COOP.	BUSINESS	261
	RESIDENTIAL & RURAL	3,342
	TOTAL	3,603
SOUTHWESTERN BELL TEL. CO.	BUSINESS	137,800
	RESIDENTIAL & RURAL	472,956
	TOTAL	610,756
TRI-COUNTY TELEPHONE CO.	BUSINESS	382
	RESIDENTIAL & RURAL	3,824
	TOTAL	4,206

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MAIN STATIONS (CONT'D)
YEAR ENDED DECEMBER 31, 1982

COMPANY	ACCESS LINES	
UNION TELEPHONE CO., INC.	BUSINESS	85
	RESIDENTIAL & RURAL	478
	TOTAL	563
UNITED TEL. CO. OF ARK.	BUSINESS	2,351
	RESIDENTIAL & RURAL	12,042
	TOTAL	14,393
WALNUT HILL TELEPHONE CO.	BUSINESS	615
	RESIDENTIAL & RURAL	2,379
	TOTAL	2,994
WHITE RIVER TELEPHONE CO.	BUSINESS	214
	RESIDENTIAL & RURAL	2,893
	TOTAL	3,107
YELCOT TELEPHONE CO.	BUSINESS	321
	RESIDENTIAL & RURAL	1,898
	TOTAL	2,219
YELL COUNTY TELEPHONE CO.	BUSINESS	479
	RESIDENTIAL & RURAL	3,232
	TOTAL	3,711
TOTAL ACCESS LINES IN ARKANSAS		884,385